

How to place an order in Customer Portal

- 1) Go to <u>https://www.linde-gas.dk/shop/en/dk-ig/home</u> and log in.
- 2) After you have logged in, browse the catalogue or use quick finder field in order to find desired products:

/.	Aaking of more pro	our world oductive	Search			Q			() Order	My Account Sign out	SEK3,015.00 excl. VAT	
Industria	al gases Propan	e Speci	alty Gas Equipn	nent Co	nsumer Goods	Medicinal	gases Medical	Equipment	Quick links]<		
	Dry Ice		Pickup gas cylinders		Food Gases	2	Fuel Gases					
	Laser Gases		Other Gases		Pure gases		Refrigerants					
	Root Protection Gases		Shielding Gases	Ē	Liquid Gas		Certificates					

3) When found desired products, you will land on Product Listing Page, where multiple products can be seen. Product can be added to cart by clicking in Add to cart button:



You can also click onto the product name in order to land on Product Description Page, there you will be able to find more information about the product. You will be able to add product to cart from there too.



4) Once products have been added to the cart, a pop-up will appear notifying of the same. If all required products have been added, click on Add to cart button:

MISON® 8 cylinder	r ×
Size 12x50 L 20 L	50 L
Quantity 1	
Part Number: 101638	
SEK1,393.00	Add to cart
excl. VAT / Delivery, rent, taxes and fees apply.	

5) In shopping cart please check that added products are correct, also that the quantity of those is right. It is possible to add more products to the cast using Quick Add in case you happen to know product number by heart. You can also increase/decrease the number of products or delete a product from shopping cart:

If everything is correct, scroll down and click on Checkout in order to proceed:

6)

Promotion Code		Subtotal (excl. delivery)	SEK 3 185,70
Enter your code	Apply	VAT	SEK 796,43
		Total Total incl VAT	SEK 3 982,13
		Gas purchases are subject to environmental & will be calculated during checkout.	energy surcharges and cylinder rental which
		More Information	
Continue Shopping	∠ Save Cart as Favourites List	≥ Save Cart as Recurring Order	Checkout



You will be asked if you want to add extra returns (in case you have more empty cylinders to return than you currently are ordering) or want to add any additional services (e.g. Delivery service connection or other), those can be added below the shopping cart.

Shopping Cart								
Quick Add	Part Number		🔶 🏹 Add F	Part Number to Cart				
		Part Number	Unit Price	Quantity	Total price			
Gas								
	FORMIER® 10-50 L	100385	SEK 607,70	1 🗘 O		SEK 607,70	Ŵ	
Â	MISON® 8 50 L	100975	SEK 2 578,00	1 🗘 🔿		SEK 2 578,00	Ŵ	

7) You will land in checkout1. Here you will see final amount including delivery fees etc. Be sure to check that your default delivery address is correct. If not, you can change your delivery address from all the available delivery addresses using dropdown menu for this order:

Delivery 290119, Nouryon PPC AB, Östra Centralförrådet, Stockviksvägen 3, SUNDSVALL, 85467, Sverige	Subtotal Delivery VAT	SEK3,185.70 SEK0.00 SEK796.43
	Grand Total	SEK3,982.13

NB! Grand total might change if delivery address is changed!

If you would like to set a different delivery address as default for all your orders, please change this under My Account \rightarrow My Profile \rightarrow Delivery Information.

8) In checkout1 do not forget to enter Your Order Reference (without this you will not be able to proceed to checkout2). Also, you can check the box to view your order, here you will be able to adjust quantity of your products or remove them if this shall be necessary:



Additional Information

My Order Reference*					
✓ Show order					
	Məterialnumber	Quantity	Returns	Estimated Delivery Date	
Gas					
FORMIER® 10-50 L	100385	1 🗘 🖯		Fri 11 Aug 2023	Ŵ
MISON® 8 50 L	100975	1 🔷 🖸		Fri 11 Aug 2023	Ŵ

If all is good, please click on Go to Payment & Finalise the Order button.

9) When in checkout2, be sure to check all order details (quantity of products, delivery address, payment method etc). When all is as it should be, check the box for accepting Linde e-shop conditions, then click on Complete Order button (do not click twice on the latter):



Apply Shipping & Payment Method and Order Reference information from this order for future orders



You will land on order confirmation page and will see your order number. You will also receive shortly an order confirmation e-mail confirming the same.